

SECTION 1: CIA SUMMARY



Community Impact Assessment: Summary

1. Name of service, policy, function or criteria being assessed:

York Narrative Framework

2. What are the main objectives or aims of the service/policy/function/criteria?

To develop a shared narrative framework for council and organisations to use that :

1. promotes our key strengths and assets
2. helps engage residents in the whole city
3. attracts increased investment into the city

3. Name and Job Title of person completing assessment:

Claire Foale, Head of Communications, CYC

4. Have any impacts been Identified? (Yes/No)

Yes

Community of Identity affected:

All, specifically disability

Summary of impact:

The narrative includes a value/theme “prioritising human experience” which supports inclusivity - used inappropriately it could disadvantage a community

5. Date CIA completed: 30/09/2019

6. Signed off by: Neil Ferris

7. I am satisfied that this service/policy/function has been successfully impact assessed.

Name: Neil Ferris

Position: Corporate Director Economy and Place

Date: 15 November 2019

8. Decision-making body:

Executive

Date:

28/11/19

Decision Details:

The toolkit to make clear that “prioritising human experience” relates to all, using it to disadvantage any group is against the principles of the narrative

Send the completed signed off document to ciasubmission@york.gov.uk It will be published on the intranet, as well as on the council website.

Actions arising from the Assessments will be logged on Verto and progress updates will be required

Community Impact Assessment (CIA)

Community Impact Assessment Title:

York Narrative Framework

What evidence is available **to suggest that the proposed service, policy, function or criteria could have a negative (N), positive (P) or no (None) effect** on quality of life outcomes? (Refer to guidance for further details)

Can negative impacts be justified? **For example: improving community cohesion; complying with other legislation or enforcement duties; taking positive action to address imbalances or under-representation; needing to target a particular community or group e.g. older people.** NB. Lack of financial resources alone is NOT justification!

Community of Identity: Age

Community of Identity: Age					
Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)	
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, together with young people at York College, providing opportunity for affected groups to provide their thoughts.</p> <p>Young people's feedback was collated by Mediale/MyFutureYork as independent facilitators and City of York Council. Their feedback has informed both the development of the narrative framework and will also contribute towards the development of the toolkit.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P	
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date	
The York Narrative, when applied to policy, events or activities can help policy makers assess how to better ensure inclusivity. The	N	The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much	Claire Foale	31/03/2020	

<p>framework details those features / supporting values that together contribute towards a city that is of a “prioritising human experience”</p>		<p>part of the narrative and therefore “more York”. We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>		
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Community of Identity: Carers of Older or Disabled People

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
<p>The York Narrative, when applied to policy, events or activities can help policy makers assess how to better ensure inclusivity. The framework details those features / supporting values that together contribute towards a city that “prioritises human experience”</p>	N	<p>The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much part of the narrative and therefore “more York”.</p> <p>We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>	Claire Foale	31/03/2020

Community of Identity: Disability

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each of the greater good. It could be interpreted that York puts people before transport.</p> <p>This could inadvertently impact people with a disability if this principle over-rides the principle of being socially aware.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	None	None
Details of Impact	Can negative impacts be justified?	Reason/Action	Lead Officer	Completion Date
If the narrative is used inappropriately it could be used to argue against providing accessible transport options for people with	No	The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much	Claire Foale	01/01/2020

<p>restricted mobility. In reality this is against the principles of the narrative which is very much about celebrating our social awareness and inclusive values.</p>		<p>part of the narrative and therefore “more York”.</p> <p>The toolkit will make clear that by interpreting the value of prioritising human experience as “people before traffic” at the expense of inclusivity is against the narrative and therefore “not York”.</p> <p>Disability groups will be invited to help inform how this is explained in the toolkit.</p> <p>We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>		
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Community of Identity: Gender

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> • Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
<p>The York Narrative, when applied to policy, events or activities can help policy makers assess how to better ensure inclusivity. The framework details those features / supporting values that together contribute towards a city that “prioritises human experience”</p>	N	<p>The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much part of the narrative and therefore “more York”.</p> <p>We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>	Claire Foale	31/03/2020

Community of Identity: Gender Reassignment

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
<p>The York Narrative, when applied to policy, events or activities can help policy makers assess how to better ensure inclusivity. The framework details those features / supporting values that together contribute towards a city that “prioritises human experience”</p>	N	<p>The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much part of the narrative and therefore “more York”.</p> <p>We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>	Claire Foale	31/03/2020

Community of Identity: Marriage & Civil Partnership

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
<p>The York Narrative, when applied to policy, events or activities can help policy makers assess how to better ensure inclusivity. The framework details those features / supporting values that together contribute towards a city that “prioritises human experience”</p>	N	<p>The narrative toolkit will be developed throughout December/January. It will make clear that inclusivity is very much part of the narrative and therefore “more York”.</p> <p>We will trial how the Better Decision Making tool can help guide council decision making to consider the narrative values.</p>	Claire Foale	31/03/2020

Community of Identity: Pregnancy / Maternity

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
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Community of Identity: Race

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
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Community of Identity: Religion / Spirituality / Belief

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
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Community of Identity: Sexual Orientation

Evidence		Quality of Life Indicators	Customer Impact (N/P/None)	Staff Impact (N/P/None)
<p>The development process of the York Narrative included holding workshops with residents associations, ward committees and community groups, giving opportunity to affected groups to provide their thoughts.</p> <p>The York Narrative value 2, prioritising human experience, describes how York is small enough to foster social awareness where people look after each for the greater good.</p>		<ul style="list-style-type: none"> Standard of living, including being able to live with independence and security; and covering nutrition, clothing, housing, warmth, utilities, social services and transport. 	P	P
Details of Impact	<i>Can negative impacts be justified?</i>	Reason/Action	Lead Officer	Completion Date
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